

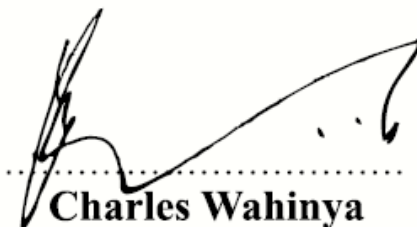


# QUALITY POLICY STATEMENT

**Chania Cleaners Limited is committed to meeting our customer needs and expectations through Provision of outsourced management activities, cleaning & sanitary services, landscaping & ground maintenance, sanitization, pest control & Fumigation and waste management, in support of our strategic direction as contained in the strategic plan that will be monitored and reviewed in ensuring the corporate goals are accomplished.**

**In order to meet this mandate, we shall: -**

- ❖ Comply with all applicable (customer, Statutory, Regulatory and Interested Parties requirements and expectations).**
- ❖ Establish Quality Objectives at the various functions and processes within the organization**
- ❖ Comply with, maintain and continually improve the quality management system based on ISO 9001:2015 requirements**
- ❖ Provide timely resources required in order to enhance service delivery.**
- ❖ Monitor, measure and analyze and continually improve all processes.**
- ❖ Recruit, maintain and continually improve the competencies of staff through training and providing a conducive environment that motivates, energizes and recognizes the contributions of individuals and teams.**
- ❖ Operate in a manner that safeguards the environment and health and safety of those who could be affected by our operations.**



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**Charles Wahinya**  
The Managing Director

**29<sup>th</sup> March 2024**

This Policy shall be reviewed for continuing suitability during management reviews.

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